

From: Michael McConnaughay (michael.mcconnaughay@altorfer.com)

To: hamelcoop@yahoo.com

Date: Thursday, September 5, 2024 at 07:51 AM CDT

WO No CN61707 (ACTI: I) Ticket No 1257450 (Jul 19, 2024) - HAMEL CO-OP GRAIN CO (672609) SMU: 1434H Aug 01, 2024

51 11.5 C 926 - DIAGNOSE

7000 - MACHINE

2,677CUSTOMER COMPLAINT:MACHINE WON'T START
OR CRANKCAUSE OF FAILURE:STARTER AND
DIOD FAILEDREPAIR PROCESS
COMMENTS:TROUBLESHOT PROBLEM,
REPLACED STARTER, 3-AMP GRDBLOWN,
CHANGED MULTIPLE FUSES AND NEED A
DIODE.ORDERED PARTS WAS HERE ON
MONDAY AT 1:30 ALLINSTALLED DIODE,RELAY
AND ALL WORKS WELL. INSTALLED COVERS,
A/C GAUGES AND ADDED 2 LBS. OF FREON. TEST
RAN, COOLSGOOD, REMOVED
GAUGES.DIAGNOSE MACHINE

Total: \$2,677.46

WO No CN45355 (ACTI: I) Ticket No 1172062 (Feb 24, 2023) - HAMEL CO-OP GRAIN CO (672609) SMU: 1946H Mar 27, 2023

51 6.5 C 023 - REPAIR

3282 - AXLE

630CUSTOMER COMPLAINT:BUSHING ON
STEERING CYLCAUSE OF FAILURE:LACK OF
GREASEREPAIR PROCESS COMMENTS:TRIED
TO REMOVE PINS FROMSTEERING CYL AND
THEY WERE FROZEN TO THE INNERBUSHING.
MADE A PULLER AND HEATED THEM AND GOT
THEPINS TO COME OUT. PUSHED OUT
BUSHINGS AND CLEANEDUP OLD PINS PUT
THEM BACK IN AND GREASES THEMTOTAL
DIAGNOSTIC TIME:TOTAL REPAIR TIME: 7TOTAL
EXCEPTION TIME: PINS WERE FROZEN IN
THEINNER BUSHINGS

52 17.5 C 023 - REPAIR

9524 - SPINNER BOX

7,868CUSTOMER COMPLAINT:SPINNERS RUSTED OUT
MOTORS LEAK AND HOSES RUSTEDAWAYCAUSE
OF FAILURE:FERTILIZERREPAIR PROCESS
COMMENTS:CUT SPINNER DISCS OFF AND
REMOVED HOSES AND THENREMOVED SPINNER
MOTORS AND REPLACED MOTORS AND
ALLHOSES TO SPINNERS

53 20.75 C 023 - REPAIR

6621 - CONVEYOR BELT

6,890CUSTOMER COMPLAINT:REPLACE CONVEYOR
CHAIN AND BEARINGS CAUSE OF
FAILURE:RIVETS PULLING OUTREPAIR
PROCESS COMMENTS:REMOVED AND
INSTALLED LEFT FRONT BEARING
PULLEDBELT OVER CHAIN IN TO DRY BOX AND
SPliced TOGETHER TENSIONED CHAIN AND
GREASED ALL BEARINGS

54 1.5 C 023 - REPAIR

4250 - BRAKING SYSTEM

674CUSTOMER COMPLAINT:REPLACE BRAKE
RELAY VALVESAUSE OF FAILURE:FERTILIZER
DAMAGEREPAIR PROCESS
COMMENTS:REMOVED AND REPLACED THE
BRAKE RELAY VALVES

55 3.5 C 023 - REPAIR

1000 - ENGINE

1,161CUSTOMER COMPLAINT:REPLACE BELTS AND
TENSIONERSBELTS AND TENSIONERS
WORNREPAIR PROCESS
COMMENTS:REMOVED GUARDS, FAN BELT,
AND A/C BELT. REPLACEDTHE TENSIONERS
AND INSTALLED NEW BELTS. PUT THEGUARDS
BACK ON.TOTAL REPAIR TIME: 3.5

56 2.5 C 023 - REPAIR

7000 - MACHINE

1,251CUSTOMER COMPLAINT:GATE JACKCAUSE OF
FAILURE:RUSTED AND SIEZEDREPAIR
PROCESS COMMENTS:REMOVED OLD JACK
ANDREPLACED WITH NEW THEN INSTALLED
THE HANDLE ANDTHE GATE WAS STUCK.
REMOVED SLIDE AND CLEANED UPRUST AND
IT MOVES FREELY. REMOVED THE
SPINNERJACK AND REPLACED IT WITH NEW
AND IT MOVES FREETOTAL REPAIR TIME: 2.5

57 2 C 023 - REPAIR

7528 - WHEN REQUIRED

958CUSTOMER COMPLAINT:SERVICE
ENGINECAUSE OF FAILURE:DUE FOR

SERVICEREPAIR PROCESS

COMMENTS:CHANGED THE ENGINE OILAND
AIR FILTER CHANGED AIR DRIER CANISTER
ANDGREASED THE MACHINETOTAL
DIAGNOSTIC TIME: 0TOTAL REPAIR TIME:
2.5TOTAL EXCEPTION TIME: 0

58 2 C 023 - REPAIR

9984 - LATCH

390CUSTOMER COMPLAINT:DOOR WONT
OPENCAUSE OF FAILURE:WORN
LATCHREPAIR PROCESS COMMENTS:GOT
DOOR OPEN. REMOVEDHANDLE MECHANISM
AND REPLACED WITH NEW DOOR
WORKSPROPERLY NOWTOTAL DIAGNOSTIC
TIME: 0TOTAL REPAIR TIME: 2TOTAL
EXCEPTION TIME: 0

59 0.5 C 023 - REPAIR

3282 - AXLE

155CUSTOMER COMPLAINT:REPLACE AXLE
BREATHERCAUSE OF FAILURE:FERTILIZER
DAMAGEREPAIR PROCESS COMMENTS:REMOVED
AND REPLACEDBREATHERTOTAL DIAGNOSTIC
TIME: 0TOTAL REPAIR TIME: 0TOTAL EXCEPTION
TIME: 0

60 0.5 C 023 - REPAIR

3030 - TRANSMISSION

521CUSTOMER COMPLAINT:TRANS VENT
REPLACEMENTCAUSE OF
FAILURE:FERTILIZER DAMAGEREPAIR
PROCESS COMMENTS:REMOVED AND
REPLACED VENT

61 2 C 023 - REPAIR

7251 - HOOD

524CUSTOMER COMPLAINT:REPLACE HOOD
ISOLATERSCAUSE OF FAILURE:BROKENREPAIR
PROCESS COMMENTS:REMOVED THE HOOD
ANDREMOVED BROKEN ISOLATERS REPLACED
WITH NEW AND PUTBACK TOGETHERTOTAL
DIAGNOSTIC TIME:TOTAL REPAIR TIME: 2TOTAL
EXCEPTION TIME:

Total: \$21,022.28

WO No **CN44940** (ACTI: I) Ticket No **1168599** (Feb 02, 2023) - HAMEL CO-OP GRAIN CO (672609) SMU: 1420H Feb 10, 2023

51 9.25 C 023 - REPAIR

1000 - ENGINE

2,367CUSTOMER COMPLAINT:LOW POWERCAUSE
OF FAILURE:NONE FOUNDREPAIR PROCESS
COMMENTS:GOT TO MACHINE AND HOOKED
UP ALL FUEL LINES ANDFILLED MACHINE
WITH FUEL. STARTED MACHINE, HAS
NOCODES. ASKED THE OPERATOR WHAT HE
HAD SEEN.SAID IT HAD A DEF LEVEL AT 47%
AND FUEL TANKWAS FULL. SUSPECT THAT
THERE WAS MORE FUEL IN THEMACHINE
THAN IT HAD DEF TO BURN. NOTICEDTHAT
THE LINES BETWEEN THE CONVEYOR
MOTORS ARELEAKING. LOOKED UP AND
ORDERED PARTS WILL RETURN.REMOVED
LEAKING FITTINGS FROM MOTOR AND
INSTALLEDNEW FITTINGS. HOOKED UP RAN
FOR LEAKS AND ALLIS GOOD. TOOK MACHINE
ON A ROAD TEST AND NO LOWPOWER
ISSUESLOW POWER

95 2 C

76PARTS WERE ORDERED ON 2-3 FROM ERIC
AT CLINTON TOBE UPS TO ME AND DID NOT
GET SHIPPED OUT AND I DIDNOT KNOW
UNTIL I MET UP WITH MY UPS DRIVER
CALLEDAND TALKED TO ERIC AND HE SAID
HAD SENT ME ANEMAIL HAD ERIC SEND A
RUNER TO BRING ME THE PARTSPARTS
ISSUE

Total: \$2,443.34

WO No **CN43190** (ACTI: I) Ticket No **1157162** (Nov 10, 2022) - HAMEL CO-OP GRAIN CO (672609) SMU: 1420H Feb 14, 2023

51 6.25 C 540 - PERFORM

9969 - AGCO PM INSPECTION

495CUSTOMER COMPLAINT:PMIREPAIR PROCESS
COMMENTS:PERFORMED PMI WITH OIL
SAMPLES AND ESTIMATE SENTTO CUSTOMER
2-14-23PMI

52 0 C

165PART ONLY

91 8 C 933 - TRAINING

284TRAINING SEGMENT FOR JAKE
SMITHTRAINING

Total: \$943.92

WO No **CN43178** (ACTI: I) Ticket No **1157117** (Nov 10, 2022) - HAMEL CO-OP GRAIN CO (672609) SMU: 1390H Nov 30, 2022

51 12.25 C 023 - REPAIR

1000 - ENGINE

2,761CUSTOMER COMPLAINT:MACHINE IS LOW ON
POWERCAUSE OF FAILURE:RAG IN FUEL
LINERESULTANT DAMAGE:LOW FUEL

PRESSUREREPAIR PROCESS COMMENTS:OT TO MACHINE AND IT HAS LOW FUEL PRESSURE CODESREMOVED AND REPLACED FUEL FILTERS AND RAN MACHINECODES DID NOT REAPPEAR. CUSTOMER TOOK MACHINE TOFIELD AND CODES REAPPEARED GOT BACK TO MACHINE ANDFOUND INLET PRESSURE WAS READING LOW LOOKED UPFUEL PRESSURE SENSORS AND WILL RETURN.REMOVED AND INSTALLED BOTH FUEL PRESSURE SENSORSAND RAN MACHINE NO CODES. OPERATOR TOOK MACHINE TOFIELD AND CODES REAPPEARED GOT BACK TO MACHINE ANDTOOK FUEL LINE OFF AT CROSS OVER AND THERE IS NOFUEL LEAKING OUT OF LINE TOOK A PICK AND FELT THATTHERE WAS SOMETHING IN THE LINE. CALLED TO HAVETHEM BRING A TANK OUT SO I COULD PUMP THE FUEL OUT AND REMOVE CROSSOVER HOSE TO REMOVEWHAT WAS IN THERE. GOT FUEL PUMPED OUT AND FOUNDTHAT THERE WAS A PAPER TOWEL IN THE FUEL LINE.REMOVED IT AND HOOKED LINES BACK UP AND FILLEDWITH FUEL MACHINE RUNS AS IT SHOULDLOW ENGINE POWER

Total: \$2,760.58

WO No **CN43052** (ACTI: I) Ticket No **1156621** (Nov 08, 2022) - HAMEL CO-OP GRAIN CO (672609) SMU: 1379H Nov 10, 2022

51 3.5 C 023 - REPAIR

1450 - STARTING SYSTEM

536CUSTOMER COMPLAINT:MACHINE CRANKS AND WILL NOT START-CAUSE OF FAILURE:BLOWN ECM GROUND FUSEREPAIR PROCESS COMMENTS:CHECKED THE FUSE. IT WAS BLOWN. REPLACED WITH ANEW ONE THAT THE CUSTOMER HAD. STARTED THEMACHINE. SHOWED THE CUSTOMER WHICH FUSE TO CHECKNEXT TIME.STARTING ISSUE

Total: \$535.50

WO No **CN42305** (ACTI: I) Ticket No **1153575** (Oct 19, 2022) - HAMEL CO-OP GRAIN CO (672609) SMU: 1879H Oct 25, 2022

51 3.5 C 023 - REPAIR

7555 - SEALS & GASKETS

890CUSTOMER COMPLAINT:OIL LEAK AT SPINNERSCAUSE OF FAILURE:CASE DRAIN LINE TO TANKRESULTANT DAMAGE:OIL LEAKREPAIR PROCESS COMMENTS:CLEANED UP AREA AROUND SPINNERS AND RAN MACHINE.FOUND THAT CASE DRAIN LINE WAS LEAKING FROM LEFTSPINNER TO THE TANK. REMOVED LINE AND WENT AND GOTLINE MADE. INSTALLED LINE AND TOPPED OFF OILCHECKED OPERATIONSEAL ON SPINNER LEAKING

Total: \$889.76

WO No **CN37639** (ACTI: I) Ticket No **1127878** (May 18, 2022) - HAMEL CO-OP GRAIN CO (672609) SMU: 1347H May 23, 2022

51 2.75 C 023 - REPAIR

5050 - HYDRAULIC SYSTEM

444CUSTOMER COMPLAINT:HYDRAULIC LEAKREPAIR PROCESS COMMENTS:CHECKED UNIT, FOUND CASE DRAIN LINE FAULTY OFFOF RIGHT SPINNER MOTOR. REMOVED FITTING FROMMOTOR. REMOVED LINE AND INSTALLED COMPONENTS.TESTED OPERATION.HYDRAULIC ISSUE

Total: \$443.90

WO No **CN37518** (ACTI: I) Ticket No **1127403** (May 16, 2022) - HAMEL CO-OP GRAIN CO (672609) SMU: 1340H May 23, 2022

51 6.75 C 510 - REPLACE

9988 - BELT

1,948CUSTOMER COMPLAINT:UNIT OVERHEATINGREPAIR PROCESS COMMENTS:CHECKED UNIT, FOUND FAN BELT SHREDDDED. ORDEREDPARTS. REMOVED AND REPLACED ALL BELTS ANDTENSIONERS. TESTED OPERATION. INSTALLED NEW GSRECEIVER AND CABLE. REMOVED AND REPLACEDTHERMOSTAT FOR FAN ON OIL COOLER. ALL OKAY.BELT REPLACE

Total: \$1,948.25

WO No **CN31773** (ACTI: I) Ticket No **1094929** (Oct 12, 2021) - HAMEL CO-OP GRAIN CO (672609) SMU: 1199H Oct 14, 2021

51	2	C	023 - REPAIR	5050 - HYDRAULIC SYSTEM	457CUSTOMER COMPLAINT:LARGE HYD LEAK ON BACK OF MACHINE.REPAIR PROCESS COMMENTS:HOSE CONNECTING THE TWO SPINNER MOTORS HAS RUSTEDAWAY. REMOVED THE DEFECTIVE HOSE AND SENTCUSTOMER TO LOCAL SHOP TO HAVE NEW HOSE MADE. HERETURNED AND I INSTALLED THE NEW HOSE AND LEAK ISREPAIRED. CUSTOMER ALSO WANTED A NEW HOSE FROM ASWELL FOR A SPARE SO I ORDERED IT AND CUSTOMER WASGOING TO GO GET IT.MAJOR HYD LEAK
99	2	C	056 - TRAVEL TO & FROM		250TRIP CHARGEST. PETER TO HAMEL AND HAMEL TO HOME.TRAVEL

Total: \$707.00

WO No **CN31081** (ACTI: I) Ticket No **1092059** (Sep 24, 2021) - HAMEL CO-OP GRAIN CO (672609) SMU: 1105H Sep 27, 2021

51	2	C	023 - REPAIR	7554 - HOSES & LINES	414CUSTOMER COMPLAINT:HYD LEAK ON BEDREPAIR PROCESS COMMENTS:HYD LEAK ON STEEL TUBE BETWEEN HYD MOTORSHEATED UP FITTINGS AND GOT TUBE OFFINSTALLED A JUMPER HOSE TO GET MACHINEOPERATIONALORDERED NEEDED PARTS AND CUSTOMER IS GOING TO GOGET THEM IN THE MORNING AND INSTALL HIMSELFHYD LINE FAILURE
99	3	C	056 - TRAVEL TO & FROM		250TRIP CHARGEFRANKLIN TO WORDEN AND WORDEN TO HOMETRAVEL

Total: \$663.82

WO No **CN27936** (ACTI: I) Ticket No **1071297** (May 12, 2021) - HAMEL CO-OP GRAIN CO (672609) SMU: 1091H May 12, 2021

51	3.75	C	023 - REPAIR	9504 - BED	930CUSTOMER COMPLAINT:BELT RUNS WHEN ENGINE IS ON. ALREADY ADJUSTEDSERVO 2 TIMESREPAIR PROCESS COMMENTS:TALKED TO CUSTOMER AND FOUND THAT HE HAD ALREADYADJUSTED SERVO 2 TIMES AND WAS BACK RUNNING.DROVE TOMACHINE AND REPLACED SERVO. HAD OPERATOR RUNMACHINE TO VERIFY IT WORKED AS IT SHOULD.BELT WILL NOT SHUT OFF
99	0.75	C	056 - TRAVEL TO & FROM		250TRIP CHARGEHIGHLAND TO WORDEN WORDEN TO DAHLGRENTRAVEL

Total: \$1,180.41

WO No **CN26197** (ACTI: I) Ticket No **1064544** (Apr 05, 2021) - SALES POLICY ALLOWANCE (C4F1405) SMU: 1091H Apr 20, 2021

51	0	C	933 - TRAINING	7000 - MACHINE	1UPDATE RAVEN FROM 2.2 TO 3.8.1. FREED FEED GATEAND SPINNER FRAME. REVIEWED OPERATIONS WITHCUSTOMER.SALESMAN J BORROWMANPSTTRAINING
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Total: \$1.00

WO No **CN24480** (ACTI: I) Ticket No **1049843** (Dec 29, 2020) - HAMEL CO-OP GRAIN CO (672609) SMU: 1079H Jan 20, 2021

51	9	C	540 - PERFORM	9969 - AGCO PM INSPECTION	450PERFORMED PMI. PULLED OIL SAMPLES. PREPAREDESTIMATE.PMI
52	12	C	023 - REPAIR	7551 - BEARINGS	2,890CUSTOMER COMPLAINT:BOTH REAR BEARINGS FAILED ON CONVEYORREPAIR PROCESS COMMENTS:CUT OUT AND REPLACED BOTH REAR BEARINGS. FOUNDANTI-ROTATION EYE ON GEARBOX BROKEN ALSO.REMOVED GEARBOX AND REPLACED. FILLED WITH OIL.CUT OUT AND REPLACED FRONT CONVEYOR BEARINGSPER CUSTOMER REQUEST. LUBED CHAIN AND SETTENSION. TESTED OPERATION.BEARING ON BED BELT
53	0.5	C	023 - REPAIR	7950 - MISCELLANEOUS	271CUSTOMER COMPLAINT:REPLACE ENGINE AIR FILTERS.REPAIR PROCESS COMMENTS:REMOVED AND REPLACED ENGINE AIR FILTERS.REPLACE AIR FILTERS
54	0.5	C	023 - REPAIR	7950 - MISCELLANEOUS	396CUSTOMER COMPLAINT:REPLACE CAB FILTERSREPAIR PROCESS COMMENTS:REMOVED AND REPLACED CAB FILTERS.CAB FILTERS
55	0.5	C	023 - REPAIR	1250 - FUEL SYSTEM	158CUSTOMER COMPLAINT:REPLACE FUEL FILTERSREPAIR PROCESS COMMENTS:REMOVED AND REPLACED FUEL FILTERS.FUEL FILTERS

56	0.5	C	023 - REPAIR	1250 - FUEL SYSTEM	119CUSTOMER COMPLAINT:REPLACE DEF FILTERREPAIR PROCESS COMMENTS:REMOVED AND REPLACED DEF FILTER.DEF FILTER
57	5	C	023 - REPAIR	3030 - TRANSMISSION	1,364CUSTOMER COMPLAINT:SERVICE DRIVE LINEREPAIR PROCESS COMMENTS:DRAINED OIL FROM AND REFILLED AXLE, PLANETARIES,DROP BOX AND TRANSMISSION. REPLACED FILTERS ANDBREATHERS ON AXLE AND DROP BOX.TRANSMISSION SERVICE
58	1	C	023 - REPAIR	7200 - SUSPENSION	472CUSTOMER COMPLAINT:CHASSIS HYD OILREPAIR PROCESS COMMENTS:DRAINED AND REFILLED CHASSIS HYD OIL AND REPLACEDFILTER.CHASSIS HYDRO OIL
59	2.5	C	023 - REPAIR	5050 - HYDRAULIC SYSTEM	604CUSTOMER COMPLAINT:HYDRO OIL AND FILTERREPAIR PROCESS COMMENTS:DRAINED AND REFILLED SYSTEM. REPLACED FILTER.HYDRO OIL AND FILTER
60	2	C	023 - REPAIR	7551 - BEARINGS	252CUSTOMER COMPLAINT:FRONT WHEEL BEARINGSREPAIR PROCESS COMMENTS:DRAINED AND REFILLED OIL IN FRONT WHEEL BEARINGS.FRONT WHEEL BEARINGS
61	2	C	023 - REPAIR	3282 - AXLE	252CUSTOMER COMPLAINT:FRONT AXLE GREASEREPAIR PROCESS COMMENTS:GREASED ALL ZERKS ON FRONT AXLE AND DRIVE LINE.FRONT AXLE GREASE
62	2	C	023 - REPAIR	3282 - AXLE	252CUSTOMER COMPLAINT:REAR AXLE GREASEREPAIR PROCESS COMMENTS:GREASED ALL ZERKS ON REAR AXLE.REAR AXLE GREASE
63	0.5	C	023 - REPAIR	5501 - AIR SYSTEM CONTROL	130CUSTOMER COMPLAINT:AIR DRYER CARTRIDGEREPAIR PROCESS COMMENTS:REPLACED AIR DRYER DESSICANT CARTRIDGE.AIR DRYER CARTRIDGE
64	0.5	C	023 - REPAIR	1400 - ELECTRIC SYSTEM	302CUSTOMER COMPLAINT:REPLACE ARMRESTREPAIR PROCESS COMMENTS:REPLACED MISSING LH ARMREST ON SEAT. REPAIREDATTACHMENT POINT ON SEAT ASSEMBLY.REPLACE ARMREST
65	1	C	023 - REPAIR	9507 - BRACKET	126CUSTOMER COMPLAINT:BRACKETSREPAIR PROCESS COMMENTS:REMOVED AND STRAIGHTENED BENT LIGHT BRACKET ONTOP OF CAB.BRACKETS
66	0	C	023 - REPAIR	9504 - BED	0CUSTOMER COMPLAINT:REPAIR BROKEN DEFLECTORREPAIR PROCESS COMMENTS:NO REPAIR COMPLETED.REPAIR BROKEN DEFLECTOR
67	2	C	023 - REPAIR	5502 - AIR COMPRESSOR AIR LINE	262CUSTOMER COMPLAINT:REPAIR AIR LEAKREPAIR PROCESS COMMENTS:REPLACED AIR LINE AND ELBOW FITTING ON AIR SYSTEMUNDER CAB. FABRICATED EXTRACTOR TO REMOVEPIECES OF BROKEN ELBOW.AIRLEAK UNDER CAB
99	10	C	056 - TRAVEL TO & FROM		625TRIP CHARGESTRAVEL

Total: \$8,924.96

WO No CN17081 (ACTI: I) Ticket No 1008922 (Apr 07, 2020) - HAMEL CO-OP GRAIN CO (672609) SMU: 792H Apr 08, 2020

51	2.5	C	023 - REPAIR	5050 - HYDRAULIC SYSTEM	338CUSTOMER COMPLAINT:HYD LEAK UNDER CABREPAIR PROCESS COMMENTS:HYD LINE FROM STEERING PUMP TO PVED IS BLOWN.REMOVED LINE AND HAD CUSTOMER GO GET A NEW ONEMADE. INSTALLED NEW LINE AND FILLED WITH CUSTOMERSOIL. TESTED OPERATION. ALL GOOD.HYDRAULIC LINE UNDER CAB
99	2.5	C	056 - TRAVEL TO & FROM		250TRIP CHARGEFRANKLIN TO EDWARDSVILLE AND EDWARDSVILLE TO HOMETRAVEL

Total: \$587.50

WO No DX02446 (ACTI: I) Ticket No 985324 (Oct 18, 2019) - HAMEL CO-OP GRAIN CO (672609) SMU: 771H Jan 20, 2020

01	46.5	C	001 - REPAIR FOR WARRANTY	1000 - ENGINE	11,026CUSTOMER COMPLAINT:THE MACHINE NEEDS OIL CONSUMPTION UPDATE.CAUSE OF FAILURE:THE ENGINE PISTON UPDATE NEEDS COMPLETED.REPAIR PROCESS COMMENTS:01-
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08-2020 THE ENGINE WAS WASHED OFF AND BROUGHT IN SHOP. THE HOOD WAS REMOVED. THE COOLANT WAS DRAINED. 01-09-2020 THE ENGINE OIL WAS DRAINED. 01-09-20 THE WIRING AND HOSE REMOVED FROM ENGINE. THE DOC AND EXHAUST TUBING WERE REMOVED. 01-13-20 THE A/C COMPRESSOR WAS REMOVED. THREE OF FOUR BOLTS BROKE OFF WHY TRYING REMOVING. THE A/C BRACKET WAS THEN REMOVED. THE FAN AND SHROUD WAS REMOVED. THE ICAC AND BRACKETS FROM TOP ENGINE WAS REMOVED. THE EGR VALVE STUDS WERE SEIZED AND TRIED HEATING BOLT WITH NO LUCK. THE BOLTS HAD BEEN CUT OFF TO REMOVE EGR. THE OIL PAN WAS REMOVED. THREE FRONT BOLTS WERE SEIZED AND BROKE OFF BOLTS WILL HAVE BE DRILLED OUT. 01-17-20 THE OIL PUMP WAS REMOVED. THE VALVE COVER AND VALVE TRAIN WAS REMOVED. THE HEAD WAS THEN REMOVED. THE PISTONS AND LINERS WERE REMOVED. 01-18-20 THE BLOCK WAS CLEANED UP AND INSTALLED NEW LINERS. THE NEW PISTONS WERE INSTALLED ON RODS AND INSTALLED. THE NUMBER ONE ROD IS MADE WRONG OR HAS WRONG CAP FROM FACTORY AND GETS TIGHT WHEN TIGHTENED. THE ROD WAS REPAIRED ON SEGMENT 03. THE RODS WERE TORQUED. THE HEAD WAS CLEANED UP AND INSTALLED. 01-20-20 THE HEAD WAS TORQUED SPEC. THE VALVE TRAIN WAS INSTALLED AND ADJUSTED VALVES. THE VALVE COVERS WERE CLEANED AND INSTALLED. THE ENGINE COMPONENTS, WIRING AND HOSES WERE INSTALLED. 01-21-20 THE ENGINE WAS ASSEMBLED AND FILLED WITH COOLANT AND OIL. THE ENGINE WAS TESTED AND CHECKED FOR LEAKS. THE LEVELS WERE CHECKED AGAIN AND THEN TOOK MACHINE OUT AND WARMED UP. WENT THROUGH BREAK IN RECOMMENDATIONS. THE MACHINE WAS LEFT OUT OVER NIGHT IN THE COLD TO CHECK FOR ANY LEAKS AFTER BEING WARMED AND THEN COLD. 01-22-20 THE MACHINE WAS CHECKED FOR LEAKS AND LEVELS. THE MACHINE WAS RUN FOR SEVERAL HOURS. THE MACHINE LEVELS WERE CHECKED AGAIN. THE ENGINE WAS WASH OFF AND TOUCHED UP PAINT. THE HOOD WAS THEN INSTALLED. CUSTOMER COMPLAINT: CLEAN TERRAGATOR. CAUSE OF FAILURE: TERRAGATOR NEEDS WASHED OFF SO REPAIRS CAN BE MADE. REPAIR PROCESS COMMENTS: I WASHED OFF THE ENGINE AND THE FRONT OF THE TERRAGATOR SO THAT REPAIRS COULD BE MADE. REPAIR ENGINE FOR HIGH OIL CONSUMPTION. SAVE ALL PARTS FOR WARRANTY

02 1 C 102 - ADDITIONAL PARTS & LABOR 1000 - ENGINE

534 CUSTOMER COMPLAINT: THE ENGINE PARTS AND LABOR THAT WAS NEEDED TO FINISH PISTON UPDATE. CAUSE OF FAILURE: THE ENGINE HAS RUSTED AND SEIZED BOLTS, STUDS AND CLAMPS. RESULTANT DAMAGE: BOLTS AND STUDS BROKE OFF FROM BEING SEIZED. THE CLAMPS BROKE OR SEIZED. REPAIR PROCESS COMMENTS: THE CLAMPS ACW1366990 HAD BE REPLACED AS THEY BROKE WHY REMOVING. THE EGR VALVE AND COOLER STUDS AND NUTS WERE SEIZED AND HAD BE CUT OFF WITH TORCH. V546701440, V504800800, V546801500, V837084475, V546801380, V546701440. THE STUDS BROKE OFF IN COOLER AND HAD BE DRILLED AND TAPPED. THE EGR COOLER CLAMPS BROKE AND WERE REPLACED V837084475, V837084476 THE A/C BOLTS BROKE OFF HAD BE DRILLED OUT AND TAPPED. FOUR OIL PAN BOLT BROKE AND WERE DRILLED AND TAPPED. ADDITIONAL PARTS AND LABOR TO COMPLETE ENGINE OVERHAUL.

03 12.7 C 001 - REPAIR FOR WARRANTY 1218 - CONNECTING ROD

3,787 CUSTOMER COMPLAINT: THE ENGINE CONNECTING ROD CAP DOESN'T FIT CORRECTLY. CAUSE OF FAILURE: THE CONNECTING ROD P/N FOR ROD KIT V837079475

WAS FRACTURED. RESULTANT DAMAGE: THE BEARING V837073478 AND ROD BOLTS HAD BEEN REPLACED. REPAIR PROCESS COMMENTS: THE ENGINE WAS GETTING OIL CONSUMPTION UPDATE. THE PISTONS WERE BEING INSTALLED ON LAST PISTON TO BE INSTALLED THE CAP WAS TORQUE TO SPEC. BEARING HAD GOTTEN TIGHT ON CRANKSHAFT. THE CAP WAS REMOVED AND BEARING HAD BEEN DAMAGED. A NEW BEARING AND BOLTS WERE INSTALLED THINKING HAD BE A BAD BEARING. THE ROD WAS TORQUE AND ROD GOT TIGHT ON CRANK AFTER FINAL TORQUE. THE ROD WAS REMOVED AND CHECKED. THE ROD AND CAP CONNECT AT FRACTURE. THE RODS ARE SOLD AS SET ONLY BECAUSE OF WEIGHT. P/NV837079475. THE REST PISTON AND RODS WERE REMOVED. THE RODS WERE REPLACED. THE PISTONS WERE THEN INSTALLED AND TORQUE SPEC. THE ENGINE TURNS PROPERLY. REPAIR #1 CONNECTING ROD FOR BEING TIGHT ON CRANK REQUEST 2314238

04 1.5 C 001 - REPAIR FOR WARRANTY 1082 - EGR ACTUATOR

300 CUSTOMER COMPLAINT: THE EGR WAS SEIZED UP. CAUSE OF FAILURE: THE EGR LINKAGE WAS SEIZED. REPAIR PROCESS COMMENTS: THE EGR WAS SEIZED FOUND THAT LINKAGE WAS SEIZED. THE LINKAGE WAS REPLACED. V837079691, V837073478, V837074902 REPAIR FROZEN EGR LINKAGE.

90 0 C 052 - TRANSPORT 7000 - MACHINE

1,251 TRANSPORT MACHINE TRANSPORT MACHINE TO & FROM DIX STORE FOR REPAIRS.

Total: \$16,898.14

WO No CN11924 (ACTI: I) Ticket No 980707 (Sep 20, 2019) - HAMEL CO-OP GRAIN CO (672609) SMU: 695H Oct 11, 2019

51 3 C 023 - REPAIR 7000 - MACHINE

595 CUSTOMER COMPLAINT: INSPECT UNIT REPAIR PROCESS COMMENTS: 10/11 - INSPECTED UNIT. CHECKED FLUID LEVELS. TESTED FUNCTIONS. FOUND GREASE FITTING WOULD NOT TAKE GREASE DUE TO RUST. HOOKED ET. FOUND FUEL RESTRICTION CODES. INSTALLED FUEL FILTERS. ORDERED INLINE STRAINER, CUSTOMER WILL INSTALL. CHECKED LIGHTS, OIL, ANTIFREEZE, TRANSMISSION, CVT, AND BELT TENSION. CHECK UNIT OVER 250 TRIP CHARGE 10/11 - TRAVEL TO HAMEL TRAVEL

99 3 C 056 - TRAVEL TO & FROM

Total: \$844.85

WO No CA99148 (ACTI: I) Ticket No 903776 (May 03, 2018) - HAMEL CO-OP GRAIN CO (672609) SMU: 443H May 22, 2018

51 3.75 C 041 - PERFORM MAINTENANCE ON 7528 - WHEN REQUIRED

1,606 CUSTOMER COMPLAINT: 400 HOUR SERVICE CAUSE OF FAILURE: MAINTENANCE RESULTANT DAMAGE: NON REPAIR PROCESS COMMENTS: CHANGED ENGINE OIL AND FILTER FILLED WITH OIL, CHANGED FUEL FILTERS PRIMED SYSTEM AND STARTED, CHANGED OIL IN DROP BOX AND REFILLED, CHANGED TRANS OIL AND FILTERS REFILLED AND RAN MACHINE RECHECKED OIL AND ADDED TO FULL LINE, GREASED MACHINE AND WENT OVER WITH OPERATOR MAINTENANCE

99 3.75 C 056 - TRAVEL TO & FROM

2500 TRIP TRAVEL FROM MEDORA TO HAMEL AND BACK TO MEDORA TRAVEL

Total: \$1,856.08

WO No CA97492 (ACTI: I) Ticket No 893805 (Mar 15, 2018) - HAMEL CO-OP GRAIN CO (672609) SMU: 366H Mar 19, 2018

51 1 C 023 - REPAIR 5050 - HYDRAULIC SYSTEM

822 CUSTOMER COMPLAINT: SPINNER NODE SOMETIMES WILL NOT BE DETECTED REPAIR PROCESS COMMENTS: 3-16- OPERATOR HAS HAD ISSUES WITH NODES UPON STARTUP FOR 2 DAYS. OPERATED FINE WHILE I WAS THERE. TRIED SEVERAL POWER CYCLES, HAD NO ISSUES. OPERATOR WAS CONCERNED IT WASN'T APPLYING ACCURATE. I HELPED HIM CALIBRATE THE BED. 3-19- OPERATOR CALLED WITH SAME NODE ISSUE. I RETURNED TO MACHINE AND INSTALLED A NEW NODE. OPERATOR IS CONFIDENT THE NEW NODE FIXED ISSUE. JOB IS DONE. SPINNERS WONT STAY RUNNING.

99 4.5 C 056 - TRAVEL TO & FROM

250ONE TRIP CHARGE.3-17-18 HARVEL TO HAMEL AND HAMEL TO HOME3-19-18 BELLEVILLE TO HAMELTRAVEL.

Total: \$1,072.00

WO No CA92453 (ACTI: I) Ticket No 861358 (Jul 17, 2017) - HAMEL CO-OP GRAIN CO (672609) SMU: 276H Sep 20, 2017

51 6 C 023 - REPAIR 9969 - AGCO PM INSPECTION 450PERFORMED PMI. PULLED OIL SAMPLES. PREPAREDESTIMATE.PMI.

52 1 C 023 - REPAIR 5056 - HYDRAULIC TANK 204CUSTOMER COMPLAINT:HYD TANK SIGHT GAUGE LEAKINGREPAIR PROCESS COMMENTS:REPLACED SIGHT GAUGE.HYDRAULIC OIL SIGHT GAUGE LEAKING

53 3 C 023 - REPAIR 3255 - GEARBOX 420CUSTOMER COMPLAINT:OIL LEAKING FROM GEARBOX ON BEDREPAIR PROCESS COMMENTS:REMOVED GEARBOX AND REPLACED SEAL. DAMAGED A SEALON INSTALLATION, ORDERED A REPLACEMENT.RESEAL SPINNER BOX GEARBOX

54 1.5 C 023 - REPAIR 3282 - AXLE 191CUSTOMER COMPLAINT:SERVICE REAR AXLEREPAIR PROCESS COMMENTS:DRAINED OIL FROM REAR AXLE AND PLANETARIES.REFILLED WITH OIL PROVIDED BY CUSTOMER.CHANGE OIL IN REAR AXLE

99 3.5 C 056 - TRAVEL TO & FROM 500TWO TRIP CHARGES.HILSBORO TO HAMEL AND HAMEL TO HILSBOROTRAVEL.

Total: \$1,765.13

WO No CA91106 (ACTI: I) Ticket No 853728 (May 22, 2017) - HAMEL CO-OP GRAIN CO (672609) SMU: 451H Jul 17, 2018

51 4 C 595 - PERFORM PRODUCT UPDATE ON 7751 - PROD IMPROV PROGRAM (PIP) 1,880CUSTOMER COMPLAINT:FC3227B DOC & BRACKETS (BASIC KIT) (ACP0291680)REPAIR PROCESS COMMENTS:COMPLETED UPDATE FC3227B DOC & BRACKETS (BASICKIT) (ACP0291680).FC3227B DOC & BRACKETS (BASIC KIT) (ACP0291680)

99 2 C 056 - TRAVEL TO & FROM 250ONE TRIP CHARGE.HOME TO HAMEL AND HAMEL TO HOMETRAVEL

Total: \$2,130.45

WO No CA87444 (ACTI: I) Ticket No 831481 (Dec 13, 2016) - HAMEL CO-OP GRAIN CO (672609) SMU: 165H Dec 29, 2016

51 0.3 C 595 - PERFORM PRODUCT UPDATE ON 7751 - PROD IMPROV PROGRAM (PIP) 38COMPLETED FC 7747SOFTWAREFC7747 SOFTWARE

99 0.2 C 056 - TRAVEL TO & FROM 7751 - PROD IMPROV PROGRAM (PIP) 25TRIPTRAVEL

Total: \$62.50

WO No CA87061 (ACTI: I) Ticket No 828957 (Nov 22, 2016) - HAMEL CO-OP GRAIN CO (672609) SMU: 182H Nov 23, 2016

51 1 C 023 - REPAIR 1250 - FUEL SYSTEM 216CUSTOMER COMPLAINT: FUEL FILTERSREPAIR PROCESS: 11/23 FUEL FILTER INLET RESTRICTCODE COMING UP. CHANGED FILTERS AND PRIMED WITHFUEL. MADE SURE IT RAN.FUEL FILTERS

52 1 C 023 - REPAIR 1000 - ENGINE 255CUSTOMER COMPLAINT: DEF CODEREPAIR PROCESS: HOOKED UP EDT, HAD UPSTREAM TEMPSENSOR NOT READING CORRECTLY. BROUGHT ONE FPN#837084096. WARMED IT UP REPLACED THE SENSOR ANDMADE SURE IT WAS READING CORRECTLY. CLEARED CODES.DONE.DEF SENSOR

99 3.5 C 056 - TRAVEL TO & FROM 250TRIP CHARGEBELLVILLE TO HAMEL TO BELLVILLETRAVEL

Total: \$721.11

WO No CA86983 (ACTI: I) Ticket No 828546 (Nov 18, 2016) - HAMEL CO-OP GRAIN CO (672609) SMU: 203H Mar 14, 2017

51 2 C 595 - PERFORM PRODUCT UPDATE ON 7751 - PROD IMPROV PROGRAM (PIP) 803PERFORMED FC3218 A/C CONDENSOR BRACKETFC3218 A/C CONDENSOR BRACKET

99 5 C 056 - TRAVEL TO & FROM 7751 - PROD IMPROV PROGRAM (PIP) 644TRAVELTRAVEL

Total: \$1,446.35

WO No CA86962 (ACTI: I) Ticket No 828412 (Nov 17, 2016) - HAMEL CO-OP GRAIN CO (672609)

51 0 C 023 - REPAIR 5627 - CNVYR REDUCTION GEARBOX 0GEARBOX LEAKING

99 0 C 056 - TRAVEL TO & FROM 0TRAVEL

Total: \$0.00

WO No CA86856 (ACTI: I) Ticket No 827791 (Nov 15, 2016) - HAMEL CO-OP GRAIN CO (672609) SMU: 182H Nov 22, 2016

51 3 C 595 - PERFORM PRODUCT UPDATE ON 7751 - PROD IMPROV PROGRAM (PIP) 96711/22 PERFORMED FC3223FC3223 DROP BOX HARDWARE
 99 3.5 C 056 - TRAVEL TO & FROM 7751 - PROD IMPROV PROGRAM (PIP) 451TRIPBELLVILLE TO HAMEL TO BELLVILLETRAVEL
Total: \$1,417.93

WO No CA86184 (ACTI: I) Ticket No 825081 (Oct 31, 2016) - HAMEL CO-OP GRAIN CO (672609) SMU: 138H Oct 31, 2016

51 3 C 023 - REPAIR 5627 - CNVYR REDUCTION GEARBOX 413CUSTOMER COMPLAINT:OIL LEAKING FROM GEARBOXREPAIR PROCESS COMMENTS:OIL IS LEAKING FORN THE TRANSFER CASE OUT PUTFLANGE. THE BOLTS ARE THE FLANGE WERE LOOSE. ITIGHTENED THEM UP AND CHECKED THE OIL LEVEL ANDIT WAS VERY LOW.WENT TO SPRINGFIELD AND GOT OIL. RETURNED ANDFILLED.GEARBOX LEAKING FLUID.
 99 1 C 056 - TRAVEL TO & FROM 250TRIP CHARGE -2 DAYS @ \$250HILLSBORO TO HAMELTRAVEL.
Total: \$662.71

WO No CA85995 (ACTI: I) Ticket No 824083 (Oct 24, 2016) - HAMEL CO-OP GRAIN CO (672609) SMU: 87H Nov 04, 2016

51 0 C 057 - CLASSROOM TRAINING 7000 - MACHINE 17510-25 OPERATOR TRAININGOPERATOR TRAINING
Total: \$175.00

WO No CA85599 (ACTI: I) Ticket No 822553 (Oct 13, 2016) - HAMEL CO-OP GRAIN CO (672609) SMU: 84H Oct 21, 2016

51 0 C 057 - CLASSROOM TRAINING 7000 - MACHINE 17510/14 OPERATOR TRAINING. TRAINED 2 NEW OPERATORSIN FIELD, GOING OVER APPLICATION BASICS, VIPER 4,CVT OPERATION AND MACHINE MAINTENANCE.OPERATOR TRAINING
Total: \$175.00

WO No CA83775 (ACTI: I) Ticket No 812153 (Aug 08, 2016) - HAMEL CO-OP GRAIN CO (672609) SMU: 395H Jul 24, 2017

51 11 C 595 - PERFORM PRODUCT UPDATE ON 7751 - PROD IMPROV PROGRAM (PIP) 1,938PERFORMED FC3221 ENGINE MOUNT CROSS MEMBERCROSS MEMBER WAS OKAYFC3221 FRONT ENGINE MOUNT REPLACEMENT AND CROSSMEMBER INSPECTION
 99 8 C 056 - TRAVEL TO & FROM 7751 - PROD IMPROV PROGRAM (PIP) 500TRIP CHARGETRAVEL
Total: \$2,438.01

WO No CA83082 (ACTI: I) Ticket No 805878 (Jun 27, 2016) - HAMEL CO-OP GRAIN CO (672609) SMU: 72H Jul 07, 2016

51 0 C 108 - START-UP 7000 - MACHINE 175REPAIR PROCESS COMMENTS:6-27NEW OPERATOR TRAINING - MET 2 OPERATORS IN THEFIELD TO TRAIN ON MACHINE AND VIPER OPERATION.WE WERE SUPPOSED TO HAVE A 40 ACRE FIELD BUT THEGROWER HAD US SPREAD ON A COUPLE SMALL PATCHES(ROUGHLY 5 ACRES) THEN MOVE TO A ~45 ACRE FIELD.DIDN'T HAVE ENOUGH PRODUCT TO FINISH THE LASTFIELD. WE COVERED CVT OPERATION, VIPER 4 ANDSPREADING BASICS.OPERATOR TRAINING
Total: \$175.00

WO No CA81344 (ACTI: I) Ticket No 796084 (Apr 27, 2016) - HAMEL CO-OP GRAIN CO (672609) SMU: 54H May 02, 2016

51 2.5 C 041 - PERFORM MAINTENANCE ON 0645 - GREASE/OILS/LUB/FLUIDS 578CUSTOMER COMPLAINT: PERFORM 50 HOUR SERVICEREPAIR PROCESS: 5/2/16 CHECKED TORQUE ON ALL THEWHEELS AND AXLES, THEY WERE ALL GOOD. CHANGEDIN LINE FUEL FILTER, HYDRAULIC FILTER FOR STEERINGCVT FILTER, AND CHANGED OIL IN THE GEAR BOXCHECKED OVER THE MACHINE AND WENT OVER A FEWTHINGS WITH THE NEW OPERATOR.50 HOUR SERVICE
 99 1.5 C 056 - TRAVEL TO & FROM 250TRIP CHARGE BELLVILLE TO HAMELTRAVEL
Total: \$827.84

WO No CA79699 (ACTI: I) Ticket No 789407 (Mar 16, 2016) - HAMEL CO-OP GRAIN CO (672609) SMU: 26H Mar 29, 2016

51 0 C 108 - START-UP 7000 - MACHINE 2503-29 8:30 - 18:30 NEW OPERATOR TRAINING.TRAINED 2 NEW OPERATORS ON MACHINE CHASIS, DRYAPPLICATION, CVT, AND

VIPER 4 CONTROLLER.MACHINE START UP/TRAINING

Total: \$250.00

WO No CA79429 (ACTI: I) Ticket No 787721 (Mar 03, 2016) - HAMEL CO-OP GRAIN CO (672609) SMU: 50H Mar 15, 2016

51 1 C 023 - REPAIR

7308 - CAB DOOR

121CUSTOMER COMPLAINT:AIR IS ENTERING PAST THE DOOR SEAL GOING DOWN THEROAD.CAUSE OF FAILURE:STRIKER NOT WORKING PROPERLYREPAIR PROCESS COMMENTS:TALKED TO OPERATOR ABOUT WHAT WAS GOING ON. SAIDHE WAS GOING DOWN THE ROAD AND AIR WAS COMINGPAST THE DOOR SEAL AND WHISTLING. ADJUSTED THEDOOR STRIKER SO THAT THE DOOR CLOSED TIGHTER.STILL HAD SOME COMING PAST SEAL. STRIKER STILLNOT MAKING GOOD CONTACT. ORDERED NEW STRIKER.INSTALLED NEW STRIKER AND ADJUSTED SO DOOR WILLCLOSE AS IT SHOULD. DRIVER TOOK MACHINE OUT.THERE IS NO LONGER AN AIR LEAK PAST THE DOOR SEAL.CAB DOOR SEAL LEAKING

99 2.5 C 056 - TRAVEL TO & FROM

303TRIP CHARGEDROVE FROM FRANKLIN TO HAMEL. THEN FROM HAMEL TO JERSEYVILLE.TRAVEL

Total: \$423.50

WO No CA77547 (ACTI: I) Ticket No 772496 (Nov 04, 2015) - DEMONSTRATION (C4F3005) SMU: 11H Nov 05, 2015

51 0 C 529 - SET

7000 - MACHINE

250REPAIR PROCESS COMMENTS:MACHINE START UP AND CATCH TEST. TRAINED 20OPERATORS AND THE MANAGER. THEY REQUESTED AFOLLOW UP VISIT ONCE THEY CAN GO TO THE FIELD.ALSO WOULD LIKE SOME VRT TRAINING IN THE FUTUREWHEN THEY GET THEIR FIRST VRT JOB REQUEST. 11/507:00 - 14:00MACHINE START UP

Total: \$250.00

WO No CA76808 (ACTI: I) Ticket No 769071 (Oct 16, 2015) - NEW AGCHEM AG MACH & ATTACH (1013430) SMU: 10H Oct 21, 2015

51 4.5 C 050 - PRE-DELIVER

7588 - PRE-DELIVERY INSPECTION

58110/21/15 PERFORMED PDI. INSTALLED THE CAMERA,CHECKED TORQUE OF WHEELS AND CHECKED OVER MACHINE.MADE SURE AUTO STEER WORKED. MADE SURE THE BEDRAN.COMPLETE PDI

52 1.3 C 008 - TAKE&ANAL S-O-S SAMP FROM 7770 - SOS GENERAL INFORMATION

29610/21/15 PULLED OIL SAMPLES, FILLED OUT PAPERWORKAND SENT IN FOR TESTING.PULL ENGINE,TRANSMISSION,HYDRAULIC OIL SAMPLES FOR TESTING

53 0.2 C 012 - INSTALL

1431 - BEACON/STROBE LIGHT

10010/21/15 INSTALL BEACONINSTALL BEACON

99 3.5 C 056 - TRAVEL TO & FROM

339TRIP CHARGEBELLVILLE TO HAMELTRAVEL

Total: \$1,315.71

Thank you,

Mike Mcconnaughay
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