

CUSTOMER #: 165795

955782TS



KENT RITCHIE

\*INVOICE\*

BRUCKNER TRUCK SALES, INC. ABILENE DIVISION

ABILENE, TX 79605
HOME: 325-665-8150 CONT: 325-665-8150
BUS: CELL:

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P.O. Box 397
Tye, Texas 79563
1002 South Access Rd. 1-20
(325) 692-8400
(800) 588-8782

Remit Payments to:
Corporate Billing LLC
Dept 100 P.O. Box 830604
Birmingham, AL 35283

SERVICE ADVISOR: 907 GINGER REYNOLDS

Table with columns: UNIT, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG, DEL DATE, PROD. DATE, WARR. EXP, PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes data for unit 11, Peterbilt 389, VIN 1XPXD49X3BD118838, and dates 01JAN11 DD, 08APR20, 06MAY20.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL

A DIAGNOSTIC TIME TO TROUBLESHOOT TRUCK
220 CHECK FOR CAUSES OF COOLANT IN THE OIL,
PRESSURE IN COOLANT- POSSIBLE TRUNORTH CLAIM
2099 CS
3218 CS
3326 CS

PARTS: 0.00 LABOR: 426.00 OTHER: 0.00 TOTAL LINE A: 426.00
871789 \*\*\* NOTE: THE CUSTOMER HAS BEEN GIVEN SOME POLICY HELP WITH

LABOR FOR GOOD CUSTOMER RELATIONS\*\*\* (2099) CONNECTED WITH J-PRO THEN
CREATED CASE. ATTEMPTED TO START, ENGINE NOT TURNING OVER. REMOVED PLUG
AT FRONT OF ENGINE AND ATTEMPTED TO BAR OVER ENGINE, ENGINE NOT TURNING
ONE WAY BUT WAS ABLE TO TURN THE OTHER, PLACED EFFECTED CYLINDER AT TDC
ATTEMPTED TO START, STARTER MOVED CRANK UNTIL CYLINDER REACHED VAPOR
LOCK THEN WOULD NOT TURN ANYMORE. NO COOLANT PRESENT IN EXPANSION TANK.
ENGINE OIL OVER FULL BUT DOESN'T APPEAR TO BE CONTAMINATED. DRAINED OIL
AND FOUND A LARGE AMOUNT OF COOLANT IN OIL. FURTHER REPAIRS MADE ON
LINE B.

B\*\* REPLACE ALL PISTON KITS, ROD AND MAIN BEARINGS, HEAD GASKET, CAM AND
ALL FLUIDS

Table with columns: Description, Amount, Total. Includes items like 210 COMPLETE ENGINE OVERHAUL, 1 4356434RX HEAD, CYLINDER, 1 4298628 CAMSHAFT, 1 5484231 LEVER, ROCKER, 1 5532492RX PUMP, LUBRICATING OIL, 12 4965512 SPACER, MOUNTING.

DISCLAIMER OF WARRANTIES
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ANY. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED,
INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR
PURPOSE, AND BRUCKNER TRUCK SALES INC., NEITHER ASSUMES NOR AUTHORIZES ANY OTHER
PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.
WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL
APPLICABLE REQUIREMENTS OF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF
1938, AS AMENDED AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND
HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

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Table with columns: DESCRIPTION, TOTALS. Includes rows for LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS INSURANCE, SALES TAX, PLEASE PAY THIS AMOUNT.

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Table with columns: R.O. OPENED, READY, OPTIONS

Main parts list table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL

SUBL PO #739033 TEST CYL HEAD
CS 170.00 170.00
PARTS: 14675.40 LABOR: 5183.00 OTHER: 170.00 TOTAL LINE B: 20028.40

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Summary table with columns: DESCRIPTION, TOTALS

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Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL

871789 \*\*\*\* DIAGNOSTICS PERFORMED ON LINE A\*\*\*\* RECEIVED CUSTOMER APPROVAL TO REMOVE OIL PAN AND HEAD FOR FURTHER INSPECTION. DRAINED OIL. REMOVED OIL PAN. DRAINED COOLANT AND EVACUATED FREON. REMOVED COMPLETE COOLANT PACKAGE. REMOVED VALVE COVER AND ROCKER SHAFTS. REMOVED CAM GEAR AND IDLER GEAR. REMOVED CYLINDER HEAD AND REMOVED MAIN CAPS ON LOWER END. INSPECTED THE CRANK FOR DAMAGE, FOUND DAMAGE TO THE CRANK. FOUND THE COOLANT DRIPPING FROM #4 PISTON. INSPECTED THE HEAD AND FOUND LEAKING AT THE HEAD GASKET AT THE #4 FIRE RING. INSPECTED THE PISTON AND LINERS, FOUND SOME WEAR ON ALL LINERS. SENT THE CYLINDER HEAD TO BE PRESSURE TESTED, FOUND THE HEAD IS WARPED AND POSSIBLE SLIGHT CRACK. FOUND THE CAM LOBES WORN AND INTAKE ROCKER DEFECTIVE. THE CUSTOMER APPROVED TO REPLACE ALL PISTON KITS AND CYLINDER HEAD INCLUDING ROD, MAIN BEARINGS, CAMSHAFT AND ROCKER. REPLACED ROD AND MAIN BEARINGS ON LOWER END. REPLACED OIL PUMP. CLEANED PAN AND INSTALLED NEW PAN GASKET. REINSTALLED OIL PAN. REMOVED AND REPLACED ALL SIX PISTON AND LINER KITS. CHECKED THE DECK HEIGHT AND CLEANED THE SURFACE BEFORE INSTALLING. INSTALLED A NEW CYLINDER HEAD INCLUDING A NEW CAMSHAFT AND INTAKE ROCKER. ALL NEW GASKETS WERE USED TO PERFORM THE REPAIRS. REINSTALLED ORIGINAL INJECTORS. REINSTALLED ORIGINAL TURBO AND EXHAUST MANIFOLD. REINSTALLED VALVE TRAIN AND ADJUSTED VALVES. REINSTALLED THE COOLANT PACKAGE AND FRONT COVER. REINSTALLED FAN AND ALL RELATED PARTS. FILLED WITH ALL NEW FLUIDS AND FILTERS. FILLED WITH COOLANT. CHARGED A/C SYSTEM. STEAM CLEANED AND PERFORMED ROAD TEST, CHECKED TRUCK OVER AND ROAD TESTED TWO MORE TIMES. FOUND ALL TO BE OK.

\*\*\*\*\*

C\*\* REMOVE DPF FILTER FOR CLEANING

800 MISCELLANEOUS ITEMS NOT COVERED BY WARRANTY

3218 CS 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

871789 CUSTOMER DECLINED THE DPF FILTER CLEANING.

\*\*\*\*\*

D\*\* POLICY FOR SOME TIME DURING DIAGNOSTICS.

800 TEST DRIVE TO VERIFY THE REPAIR

3218 ISG (N/C)

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Summary table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Totals: 0.00 PARTS, 0.00 LABOR, 0.00 OTHER, 0.00 TOTAL LINE D.

871789 SHOP POLICY FOR SOME DIAGNOSTIC TIME DURING INITIAL INSPECTION. THIS CUSTOMER HAD A AFTER MARKET WARRANTY CONTRACT. PERFORMED MANY TESTS AND PICTURES WHICH IN THE END RESULT WAS DENIED BY AFTER MARKET WARRANTY. THIS IS TO COMPENSATE THE EXTRA TIME DURING THAT DIAGNOSTICS.

\*\*\*\*\*

CUMMINS

BRUCKNER'S TRULY APPRECIATES YOUR BUSINESS!!
IF YOU ARE NOT 100% SATISFIED WITH YOUR REPAIR OR THIS INVOICE PLEASE CONTACT JEREMY MYERS, GENERAL MGR OF THE ABILENE DEALERSHIP AT 800-588-8782 TO DISCUSS YOUR CONCERNS
\*\*\*\*\*THANK YOU FROM THE BRUCKNER FAMILY\*\*\*\*\*

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Table with columns: DESCRIPTION, TOTALS. Rows include LABOR AMOUNT (5609.00), PARTS AMOUNT (14675.40), GAS, OIL, LUBE (0.00), SUBLET AMOUNT (170.00), MISC. CHARGES (0.00), TOTAL CHARGES (20454.40), LESS INSURANCE (0.00), SALES TAX (1210.72), PLEASE PAY THIS AMOUNT (21665.12).