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 BTI Pratt (800) 573-5606 (620) 672-5606
 BTI Hoxie (844) 688-4362 (785) 675-8207
 BTI Great Bend (800) 817-9921 (620) 793-3500



Invoice To Account No: 4

Deliver To:

SERVICE INVOICE

WARRANTY - SERVICE	JARRED NUSS 23500 NW V RD JETMORE KS 67854	Invoice Number: 499516
	Bus Phone: 620-357-5584 Prv Phone: 620-357-8749	Invoice Date: 06/02/2020 Location: 4 Work Order Number: 79919 Payment Type: Account Page: 1 of 1
Bus Phone: Prv Phone:	Meter: 4312 Serial Number: RW8560H001070	EQ Id: 37298W Fleet No:
Make/Model: JOHN DEERE 8560		

ALL/9010/2/38 Warranty

CORRECTION:

MACHINE - DIAGNOSTIC TEST, WARRANTY REPAIR, WATER PUMP FAILED, CHECK FOR ADDITIONAL DAMAGES DUE TO FAILURE

CUSTOMER PURCHASED A SE500911 REMAN WATER PUMP FROM AMERICAN IMPL. DODGE CITY STORE ON 9/18/2019 AND INSTALLED HIM SELF.

THE WATER PUMP FAILED, THE DRIVE GEAR CAME OFF OF THE SHAFT AND GOT INTO THE TIMING GEARS ON THE FRONT OF THE ENGINE DAMAGING THE ENGINE BLOCK BEYOND REPAIRS. I HAD A CONVERSATION WITH TRAVIS LITTON AND WE DECIDED IT WAS BEST TO JUST ORDER A REMAN COMPLETE ENGINE SE500343. CUSTOMER IS AWARE THAT HE WILL BE RESPONSIBLE FOR THE LABOR TO INSTALL THE ENGINE.

**Customer complaint: ENGINE RUNS HOT
 Cause: WATER PUMP FAILURE**

Correction:

I pulled the oil cap and looked inside and I could see gears missing teeth. I then drained the oil and found chunks of metal in the oil. I pulled the water pump and found the gear from the water pump had come off and ground into the front of the block and broke the cover and all of the gears inside the front cover. Cam gear, Crank gear, Injection pump gear and ruined the front of the block. I then pulled the engine and replaced with a re manufactured engine. I swapped the fuel shut off solenoid and a fuel line. I then installed.

PartNumber	Description	Quantity	Net Price	Extended Price	Taxed Ind
SE500343	Diesel Engine Reman	1.00	\$17,925.83	\$17,925.83	N
Labor: \$0.00	Parts: \$17,925.83	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$17,925.83	

Customer PO No:	
Tax Exempt No:	ON FILE
Advisor:	SEAN SEHL

Labor:	\$0.00
Parts:	\$17,925.83
OL&M:	\$0.00
Misc:	\$0.00
Sales Tax:	\$0.00
Total:	\$17,925.83

**PAID BY WARRANTY
 DO NOT PAY
 FOR YOUR RECORDS ONLY**

TERMS AND CONDITIONS

Received by:

Date: