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MAIL PAYMENT TO: 601 5th Ave. • Scottsbluff, NE 69361

Ship to: JAMES JELINEK

Invoice to: DEERE WARR CLAIMS ALLIANC
 ALLIANCE NE 69301

Branch ALLIANCE			*REPRINT*		
Date 08/27/20	Time 21:00:21 (B)	Page 01			
Account No. WAR02	Phone No.	Invoice No. W19352			
Ship Via	Purchase Order				
		Salesperson 223			

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
C034154	9520	TRACTOR	6938	RW9520P010259
	9520			03/04/05
				2000

SEGMENT# 1 C 273 WARRANTY 06/04/20 06/04/20 06/10/20 3.46 HRS

STARTER, R&R

COMPLAINT:

TRACTOR WILL NOT START.

CAUSE:

FAILURE OF STARTER SOLENOID.

CORRECTION:

ARRIVED IN FIELD. CHECKED ALL TRACTOR
 GROUNDS. CLEANED THEM. MACHINE ISSUES CONTINUED.
 SUBMITTED DTAC CASE 1111624 AND THEY INFORMED ME TO REPLACE
 WITH A NEW STARTER.
 DISCONNECT NEGATIVE BATTERY CABLE.
 DISCONNECT ELECTRICAL CABLES FROM STARTER.
 REMOVE STARTER.
 INSTALL NEW STARTER.
 CONNECT ELECTRICAL CABLES TO STARTER AND BATTERY.

ADDITIONAL DESCRIPTION:

REFERENCE ORIGINAL INVOICE: W19313
 DATE: 04JUN20
 HOURS: 6923

KEY PART NUMBER: SE501862

DIAGNOSE: 1.87

CRRE515843	STARTER MOTOR K	1-	50.00	50.00-
FRT	FREIGHT CHARGE	1	78.60	78.60
RE515843	STARTER MO	RETAIL	733.79	
		1 N	679.09	679.09
			PARTS	707.69
			LABOR	449.80
			SEGMENT TOTAL==>	1157.49

10200002 10500002

CONTINUED ON PAGE 02

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		Salesperson 223

SERVICE INVOICE

STK#/FLEET#		HRS	PIN/EIN	WARRANTY DATE	HRS
C034154	9520 TRACTOR	6938	RW9520P010259	03/04/05	2000
	9520				

***** WORK ORDER TOTALS *****

	INTERNAL	CUSTOMER
PARTS	707.69	
LABOR	449.80	
SHOP SUPPLIES	23.14	
INTERNAL TOTAL	1180.63	



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07/13/20	21:00:21 (B)	01
Account No.	Phone No.	Invoice No.
WAR02		W19313
Ship Via	Purchase Order	
	Salesperson	
	223	

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
C034154	9520	TRACTOR	03/04/05	2000
	9520			

SEGMENT# 1 C 273 WARRANTY 06/01/20 06/01/20 06/05/20 3.10 HRS

STARTER, R&R

COMPLAINT:

Tractor will not start.

CAUSE:

Failure of starter solenoid.

CORRECTION:

1.84 HOURS - Arrived in field. Verified customer complaint. Performed diagnostics. Checked voltage at batteries, 12.41 volts. Checked power to key switch, good. Checked voltage out of key switch to k301 starter relay, good. Checked power across relay while key switch was in the start position, and that worked. Checked voltage to starter solenoid, 12.32v at solenoid. Starter failed.

1.26 HOURS - Disconnected negative battery cable. Disconnected electrical cables from starter. Removed starter. Installed new starter. Connected electrical cables to starter and battery. Ran and checked operation. Ok.

ADDITIONAL DESCRIPTION:

Original Invoice: W19282
 Original date: 5/28/2020
 Original hours: 6911/12
 Failed part # SE501862
 Diagnostic: 1.84 hours

CRSE501862	LESS CORE	1-	50.00	50.00-
FRT	FREIGHT CHARGE	1	72.00	72.00
SE501862	STARTER MOTO	1 N	597.03	597.03

CONTINUED ON PAGE 02

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Date 07/13/20	Time 21:00:21 (B)	Page 02
Account No. WAR02	Phone No.	Invoice No. W19313
Ship Via	Purchase Order	
		Salesperson 223

SERVICE INVOICE

STK#/FLEET#		HRS	PIN/EIN	WARRANTY DATE	HRS
C034154	9520 TRACTOR 9520 Starter Motor Reman	6923	RW9520P010259	03/04/05	2000
10200002 10500002				PARTS 619.03 LABOR 403.00 SEGMENT TOTAL==>	1022.03



***** WORK ORDER TOTALS *****

	INTERNAL	CUSTOMER
PARTS	619.03	
LABOR	403.00	
SHOP SUPPLIES	20.44	
INTERNAL TOTAL	1042.47	

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Ship to:	IN STORE PICKUP
Invoice to:	JAMES JELINEK 6490 MADISON RD ALLIANCE NE 69301

Branch ALLIANCE			*REPRINT*
Date	Time	Page	
06/25/20	21:00:18 (B)	01	
Account No.	Phone No.	Invoice No.	
JELIN002	3087623521	W19282	
Ship Via	Purchase Order		
	NO		
	2017 NE		
	Salesperson		223

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
C034154	9520	TRACTOR	03/04/05	2000
	9520			

SEGMENT# 1 C 273 SERVCALL2 05/27/20 05/27/20 05/29/20
 SERVICE CALL TIME OUT, ZONE 2:
 Four service call trips.

LABOR	696.00
SEGMENT TOTAL==>	696.00

SEGMENT# 2 C 273 NA 05/27/20 05/27/20 05/29/20

DIAGNOSE ELECTRICAL AND REPAIR
 INSTALLED A NEW KEY SWITCH. NO CHANGE. CHECKED VOLTAGE AT THE STARTER RELAY. FOUND IT WAS CRACKED. REMOVED AND REPLACED RELAY. UNIT STILL HAD SAME ISSUES. MADE SURE STARTER HAD VOLTAGE TO THE SOLENOID WITH KEY IN THE START POSITION AND IT DID. TAPPED ON THE SOLENOID AND TRACTOR STARTED. REMOVED AND REPLACED STARTER.

CRSE501862	LESS CORE	1-	50.00	50.00-
FRT	FREIGHT CHARGE	1	80.16	80.16
RE164448	STARTER RE	1	22.84	22.84
SE501862	STARTER MOTO	1 N	597.03	597.03
Starter Motor Reman				
			PARTS	650.03
			LABOR	638.00
10400000			SEGMENT TOTAL==>	1288.03

***** WORK ORDER TOTALS *****

PARTS	650.03
LABOR	1334.00
SHOP SUPPLIES	39.68

CONTINUED ON PAGE 02

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Date 06/25/20	Time 21:00:18 (B)	Page 02
Account No. JELIN002	Phone No. 3087623521	Invoice No. W19282
Ship Via	Purchase Order NO	
	2017 NE	
	Salesperson 223	

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
C034154 9520 TRACTOR 9520	6911	RW9520P010259	03/04/05	2000
WD 6/25/20			TOTAL CHARGE	2023.71



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Date 04/14/20	Time 21:00:19 (B)	Page 01			
Account No. WAR02	Phone No.	Invoice No. W18693			
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SERVICE INVOICE

STK#/FLEET#	HRS	PIN/BIN	WARRANTY DATE	HRS
C034154	9520	TRACTOR	6637	RW9520P010259
	9520		03/04/05	2000

SEGMENT# 1 C 273 18RW828A 01/31/20 01/31/20 02/29/20
9020 SERIES MODEL YEAR 2000-4 CCU IMPROVEMENT - MANDATORY SA .50 HRS

CORRECTION:

Performed PIP per instructions.

ADDITIONAL DESCRIPTION:

REFERENCE DTAC SOLUTION: 115423

SITUATION :

Some 9020 tractors may not properly display a Red Stop code in the event that the "Front Driveline Health" monitoring system is not functioning properly.

SOLUTION :

9020 Series tractors built through February 2004 (S/N 000101-020859) on 18RW828 segment A will replace existing CCU with new MPR131666.

INSTALLATION INSTRUCTIONS: R569626

KIT INFORMATION: MPR13166

LABOR:0.50 hour

TRAVEL:

The travel allowance applicable to your dealership will be automatically paid against each serial number listed on this PIP, provided the machine is retail sold and a delivery report is present within the warranty system at the time of PIP release. The work must be completed prior to the expiration date at the end of this announcement. No action is required on your part.

EXPIRATION DATE: 01 July 2020

MPR13166	PIP KIT	RETAIL	683.89
		1 N	683.88
			683.88

Product Improvement Kit

CONTINUED ON PAGE 02

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C034154	9520 TRACTOR 9520	6637	RW9520P010259	03/04/05	2000
				PARTS	683.88
				LABOR	62.50
10500002				SEGMENT TOTAL==>	746.38



***** WORK ORDER TOTALS *****

	INTERNAL	CUSTOMER
PARTS	683.88	
LABOR	62.50	
SHOP SUPPLIES	14.92	
INTERNAL TOTAL	761.30	

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Date	Time	Page	
04/14/20	21:00:19 (B)	01	
Account No.	Phone No.	Invoice No.	
WAR02		W18693	
Ship Via		Purchase Order	
		Salesperson	
		941	

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
C034154	9520	RW9520P010259	03/04/05	2000
	9520			

SEGMENT# 1 C 273 18RW828A 01/31/20 01/31/20 02/29/20
 9020 SERIES MODEL YEAR 2000-4 CCU IMPROVEMENT - MANDATORY SA .50 HRS

CORRECTION:

Performed PIP per instructions.

ADDITIONAL DESCRIPTION:

REFERENCE DTAC SOLUTION: 115423

SITUATION :

Some 9020 tractors may not properly display a Red Stop code in the event that the "Front Driveline Health" monitoring system is not functioning properly.

SOLUTION :

9020 Series tractors built through February 2004 (S/N 000101-020859) on 18RW828 segment A will replace existing CCU with new MPR131666.

INSTALLATION INSTRUCTIONS: R569626

KIT INFORMATION: MPR13166

LABOR: 0.50 hour

TRAVEL:

The travel allowance applicable to your dealership will be automatically paid against each serial number listed on this PIP, provided the machine is retail sold and a delivery report is present within the warranty system at the time of PIP release. The work must be completed prior to the expiration date at the end of this announcement. No action is required on your part.

EXPIRATION DATE: 01 July 2020

MPR13166	PIP KIT	RETAIL	683.89	
		1 N	683.88	683.88

Product Improvement Kit

CONTINUED ON PAGE 02

Terms: I agree to pay cash or on terms satisfactory to both parties.
 Service Charge: 1.5% per month (APR of 18%) will be charged on past due balances. A Mechanic's Lien may be applied to secure 21st Century Equipment's interest in said machine.
 Service Department Policy: I hereby authorize the above repair work to be completed. I authorize 21st Century Equipment and its employees to operate the equipment for any purpose at my risk. 21st Century Equipment, LLC, assumes no responsibility for loss or damage to the machine placed with them for any reason.

RECEIVED BY _____