



Tina

CAMPING WORLD SERVICE - LINCOLN
6340 ARBOR ROAD
LINCOLN NE 68517
(PH) 402-817-0945

W/O: 3713
Promised Date:
09 OCT 23



WO #: 3713 (Appointment Date: 04 SEP 2023 - Time: 01:30pm)
Customer Name: 3951833 - BUSS, TINA
Address: 1315 S 5TH AVE
BEATRICE, NE
Postal/Zip: 68310
Phone#(res): 402-520-4377
Phone#(bus):
Cell Phone:
Email: TINABUSS22@GMAIL.COM

WO Date: 04 SEP 23
Tag#:
Author: SUSAN.BULLING
Stock No: 2051822
Year: 2012
Manufacturer: KEYSTONE
Brand: MONTANA HIGH COUNTRY
Model: 343RL
Length: 38'0"
Serial#: 4YDF34329CA740101
Chassis#: 4YDF34329CA740101
Miles/Hrs: 0
Purchased Date: 25 SEP 21
Warranty Date: 25 SEP 21
InService Date: 04 SEP 23

First Name: TINA
ExtW Co: GS EXTW
ExtW No:
Promised Date: 09 OCT 23
Completed Date: 05 OCT 23
Invoice#: SZ9839

Job #0 - External

INFORMED CUSTOMER THAT IT CAN TAKE UP TO 3-5 BUSINESS DAYS BEFORE IT IS SCHEDULE INTO THE SHOP.

Subtotal for Job #0: 0.00

Job #1 - External

COMPLAINT: 45 INSPECTION

CAUSE: Perform inspection so customer is sbke to use unit.

CORRECTION: During inspection, items that do need attention. Recommendations are on the inspection sheet. Added items from slide maintenance sheet, so the customer can see some price estimates.

Subtotal for Job #1: 329.99

Job #2 - External

COMPLAINT: INSTALL THE WATER HEATER. THE PARTS ARE INSIDE OF THE CAMPER

CAUSE: Purchased W/H door kit will not fit cut out from original W/H.

CORRECTION: When attempting to install new W/H, found the new door kit does not work for the old 10G cut out. Will need to purchase new Dometic 10 plus W/H. Will need 3hrs to install new W/H, with possible modifications to plumbing.
9/20/23-Installed 10G W/H, installed new outlet for 110VAC connection, installed water line connections using some existing part from old connections, and used some parts from personal stash. Will test functions during 45 point inspection and after checking the water lines in the bathroom.

Subtotal for Job #2: 1,965.58

Job #3 - External

COMPLAINT: DIAG WATER LINES THAT GO TO THE BATHROOM SINK FAUCET

CAUSE: Metal braided hot side water line to faucet is separated at fitting going into the faucet.

CORRECTION: Will need to replace the bathroom faucet. The hose fitting is non-seviceable. Will need .75hrs to complete.
10/3/23-Removed the original faucet and installed new, had to replace the fittings for new faucet as connections were different from original.

Customer #:
BUSS, TINA
3951833



Subtotal for Job #3: 360.52

Job #4 - External

COMPLAINT: DIAG REAR A/C KICKS IN AND OUT AND MAKES A NOISE

CAUSE: Rear A/C short cycles due to cool air leaking into the return side.

CORRECTION: Turned on rear A/C and listened for any noises. Removed the return air grill and found the foun in the return area is no longer sticking around the bottom. During A/C service will need to remove foam, install thermal tape, and close of the cold air intrusion. Could recommend having front A/C's serviced at the same time.

Subtotal for Job #4: 87.50

Job #5 - External

COMPLAINT: SLIDE OUT MAINTENANCE SERVICES (3 REAR SLIDES) \$299.99

CAUSE: Accu slide system needed adjustment.

CORRECTION: Will need to order new slide motors and gear boxes for the 3 slides. Motors are weak and not running the slides out properly. Will also need new slide seals on all three slide. After replacing the slide motors will need to adjust tension on cables so the room can be properly operated. Will need 9hrs to replace and adjust each slide motor, adjust cable tension, and replace the seals. Adjusted cable tension at this time to be able to assess if it was tension or motors.
9/22/23-Lubed all cable systems on the rear 3 slides, ran slides, they are still moving in and out slowly.

Subtotal for Job #5: 299.99

Job #6 - External

COMPLAINT: A/C SERVICE

CAUSE: Front A/C Condenser coil was clogging with dirt.

CORRECTION: Performed A/C service by cleaning the condenser coil, interior filter, checking Amp readings, and fixing any gaps from inlet to outlet side.

Subtotal for Job #6: 139.99

Job #7 - External

COMPLAINT: A/C SERVICE

CAUSE: Customer had issues with rear A/C, during inspection noticed the factory installed divider had gaps, and recommended servicing both A/C's.

CORRECTION: Performed A/C service by cleaning the condenser coil, interior filter, checking Amp readings, and fixing any gaps from inlet to outlet side.

Subtotal for Job #7: 139.99

*Thank you
Susan*

Parts Total:	1,237.89
Labour Total:	2,042.25
Sublet Total:	0.00
Extras Total:	43.42
Tax Total:	257.50
WORK ORDER TOTAL:	3,581.06

*- 798.63 =
\$ 2788.43*

W/O: 3713
Promised Date: 09 OCT 23



Customer #: 3951833
BUSS, TINA



CAMPING WORLD

Camping World Lincoln
6340 Arbor Road
Lincoln, NE 68517
402.817.0945

Retail Sales

PrePay W/O #269-7158840 Ref # K158840 8/9/2023

--- Elite Member ---
TINA BUSS
1315 S 5TH AVE
BEATRICE, NE 68310
Phone: (402) 520-4377
Club #876463738
tinabuss22@gmail.com

Wants to know status of order

Qty	SKU	S/O	PO / IDS	Tech	Description of Part, Service or Installation	Each	Ext	Labor	Labor Chrg.
1					Camping World Courtesy Inspection				\$ 0.00
1	121675				6g / LP ONLY / DSI		\$651.99		
1	0507	<input checked="" type="checkbox"/>			6 GAL DOMETIC DOOR *NEW - ARROW DISTRIBUTING INC - Dometic Corp		\$77.07		
1	980907				Shipping Charges		\$9.99		
					<i>#140175</i>				
					<i>Mfg # 949216</i>				
					<i>Order # 3882067</i>				
					<i>Ref # 2838233</i>				
					<i>P.O. #</i>				

SW Andrew Nickels - 269

I hereby authorize the said installation/repair to be done along with the necessary material and hereby grant you and your employees permission to operate the vehicle for the purpose of testing and/or inspection. It is also understood that Camping World is not responsible for loss or damage to vehicle or articles left in vehicle due to any cause beyond Camping World's control. A storage fee of \$20/day will be charged if vehicle is not picked up within 3 days of notification that the work is complete. **All parts are new unless otherwise noted.

Installation/Repair Authorized by: _____

By signing below, I expressly authorize Camping World, along with its agents and affiliates, to call me or send me recorded messages or texts about their products and services using automated technology to my telephone number above, or the phone number entered below, which I certify is my own number. I understand that I am not required to consent in order to purchase.

Authorized by: _____ Phone: _____

Labor:	\$0.00
Parts:	\$729.06
Shipping:	\$9.99
Sub Total:	\$739.05
Sales Tax:	\$53.58
Total:	\$792.63
Deposit:	\$792.63
Balance Due:	\$0.00

Old parts requested by customer. **No**

Estimate: \$792.63 Authorized By: _____

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Customer Copy



RV Service by T.O.
 4200 Lowell circle
 Lincoln NE USA 68502
 Phone #:(402) 540-0071
 Fax #: (531) 500-1743

Invoice Number: 135453
 Tag Number: 4189
 Date and Time In: 8/12/2024 - 11:19 AM
 Date and Time Out: 8/20/2024 - 3:58 PM
 Promised Date - Time: 8/12/2024 - 1:19 PM
 Cashed Out Date:



Date Appointment Initiated: 8/2/2024
 Service Advisor: (108) MARLISS OETKEN

CUSTOMER COPY

CONNER BUSS
 37156 US HWY 77
 Blue Springs NE 68318

1003623 Cell: (402) 239-4831

Veh Info: 12 KEYSTONE MONTANA HIGH COUNTRY 5W
 Serial Numbers: 4YDF34329CA740101
 In-Srv: Miles/Hrs In: Out: Plate #:

Repair	Hrs	VIN	Requested Repair Description	Mech #	Type	Labor	Discount	Total
1	1.00	CA740101	THE 3 BIG SLIDES MAY NEED NEW MOTORS OR ADJUSTED THEY ARE CABLE DRIVEN. BEDROOM SLIDE IS FINE JUST HAD THE MOTOR REPLACED CAUSE: EXTENDED WARRANTY: GOOD SAM EXP 9-1-2024 TINA BUSS CONTRACT# 83562848 KEASIA 866-769-8097 HE WILL BE GONE TILL 8-21 CLAIM# 38968963 CORRECTION: ADJUSTED ALL CABLES ON 3 REAR SLIDES. THEY WERE WAY TO TIGHT.		Retail	\$190.00	\$0.00	\$190.00
2	1.70	CA740101	KITCHEN SLIDE SEALS TORN CORRECTION: REMOVE AND REPLACE. INNER SIDE SEALS. REMOVE AND REPLACE ALL OUTER BULB SEAL AND TOP FLAP SEAL.		Retail	\$323.00	\$0.00	\$323.00
3	1.00	CA740101	REAR A/C IS KICKING OFF THE BREAKERS CAUSE: BREAKER IS WEAK. CORRECTION: REMOVED AND INSTALLED NEW BREAKER		Retail	\$190.00	\$0.00	\$190.00
4	1.00	CA740101	THE UNDERBELLY IS HANGING DOWN ON THE PASSENGER SIDE OF THE CAMPER CORRECTION: REMOVED TAPE AND SCREWS. REMOVED AND ADJUSTED UNDERBELLY. RESECURED AND SEALED.		Retail	\$190.00	\$0.00	\$190.00
5	1.70	CA740101	ENTERTAINMENT CENTER SLIDE SEALS BAD. CORRECTION: REMOVE AND REPLACE ALL OUTSIDE BULB SEAL, UPPER EXTERIOR FLAP SEAL, AND TWO INNER SIDE SEALS		Retail	\$323.00	\$0.00	\$323.00

Paid in cash 8-23-24 ad

Parts Total:	\$862.15	Ext Price:	\$2,464.15
Core Total:	\$0.00	Sales Tax:	\$0.00
Freight Total:	\$0.00	Total:	\$2,464.15
Sublet Total:	\$0.00	- Deductible:	\$0.00
Labor Total:	\$1,577.00	- Deposits:	\$1,959.15
Labor Discount:	\$0.00	Amount Due:	\$505.00
Other Charges:	\$0.00	Amt Tendered:	\$0.00
Shop Supplies:	\$25.00	Chg Returned:	\$0.00
Sub Total:	\$2,464.15		
- Parts Discount:	\$0.00		



RV Service by T.O.
 4200 Lowell circle
 Lincoln NE USA 68502
 Phone #:(402) 540-0071
 Fax #: (531) 500-1743

Invoice Number: 135453
 Tag Number: 4189



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CONNER BUSS
 37156 US HWY 77
 Blue Springs NE 68318

1003623 Cell: (402) 239-4831

Veh Info: 12 KEYSTONE MONTANA HIGH COUNTRY 5W
 Serial Numbers: 4YDF34329CA740101
 In-Srv: Miles/Hrs In: Out: Plate #:

6	1.90	CA740101	DINETTE SLIDE OUT SEALS BAD CORRECTION: REMOVE AND REPLACE BOTH INNER SIDE FLAP SEALS, ALL OUTER BULB SEALS AND UPPER OUTER FLAP SEAL	Retail	\$361.00	\$0.00	\$361.00
7	0.00	CA740101	PARTS AND LABOR CAUSE: 90 DAYS	Retail	\$0.00	\$0.00	\$0.00
8	0.00	CA740101	AUTHORIZATION# CAUSE: CP-28985584-0820240849	Retail	\$0.00	\$0.00	\$0.00

Repair	Part #	Description	Qty	Retail Price	Savings	Selling Price	Extended Discount	Extended Price
2	13-1069	1"x15/16"x35 EK SEAL D-S	38.00	\$3.61	\$1.80	\$1.81	\$0.00	\$68.78
2	13-1067	1/2"x3 2/3"x35 EK SEAL B	12.00	\$9.66	\$0.16	\$9.50	\$0.00	\$114.00
2	99-4367-265	PRESS-IN SLIDE SEAL	16.00	\$7.99	\$0.00	\$7.99	\$0.00	\$127.84
3	19-6027	CIRCUIT BREAKER 20A 1-POL	1.00	\$12.19	\$0.00	\$12.19	\$0.00	\$12.19
5	13-1067	1/2"x3 2/3"x35 EK SEAL B	7.00	\$9.66	\$0.16	\$9.50	\$0.00	\$66.50
5	99-4367-265	PRESS-IN SLIDE SEAL	16.00	\$7.99	\$0.00	\$7.99	\$0.00	\$127.84
5	13-1069	1"x15/16"x35 EK SEAL D-S	23.00	\$3.61	\$1.80	\$1.81	\$0.00	\$41.63
6	13-1067	1/2"x3 2/3"x35 EK SEAL B	16.00	\$9.66	\$0.16	\$9.50	\$0.00	\$152.00
6	99-4367-265	PRESS-IN SLIDE SEAL	16.00	\$7.99	\$0.00	\$7.99	\$0.00	\$127.84
6	13-1069	1"x15/16"x35 EK SEAL D-S	13.00	\$3.61	\$1.80	\$1.81	\$0.00	\$23.53

Parts Total:	\$862.15	Ext Price:	\$2,464.15
Core Total:	\$0.00	Sales Tax:	\$0.00
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Sublet Total:	\$0.00	- Deductible:	\$0.00
Labor Total:	\$1,577.00	Deposits:	\$1,959.15
Labor Discount:	\$0.00	Amount Due:	\$505.00
Other Charges:	\$0.00	Amt Tendered:	\$0.00
Shop Supplies:	\$25.00	Chg Returned:	\$0.00
Sub Total:	\$2,464.15	As our customer, you just saved:	\$138.80
- Parts Discount:	\$0.00		



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DISCLAIMER OF WARRANTIES - Any warranties on the products sold under this repair order are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by the Seller, in no way affects the terms of the manufacturer's warranty. Signed: _____
 I hereby authorize the repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of looking, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs hereto. Signed: _____

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Shop Supplies:	\$25.00	Chg Returned:	\$0.00
Sub Total:	\$2,464.15		
- Parts Discount:	\$0.00	As our customer,	
		you just saved:	\$138.80